

NATALIA DRAUSE

FULL-STACK SOFTWARE DEVELOPER

📍 HELSINKI, FINLAND

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I'm a passionate full-stack software engineer with over 10 years of WordPress experience and 3+ years coding in PHP, JavaScript, and React.js. My recent work focuses on building Point of Sale solutions for retail and e-commerce, crafting custom WooCommerce plugins and React Native mobile apps for Android and iOS. I love mentoring aspiring developers, sharing knowledge, and tackling new challenges to keep growing.

EXPERIENCE

Computer Program Unit Oy May 2023 - Present

Joensuu, Finland (Remote)

Software Developer

- Develop and maintain custom WordPress WooCommerce plugins for Point of Sale (POS) solutions, enhancing e-commerce functionality for retail clients.
- Maintain and extend React Native mobile app for POS systems on Android and iOS, improving user experience and accessibility.
- Integrate variety of payment gateways and third-party APIs to support seamless POS transactions.
- Implement automated unit testing and perform code reviews to ensure scalable, high-quality code.
- Troubleshoot technical issues and author technical documentation to support development and team collaboration.

WP Media (WP Rocket plugin) May 2020 - Jan 2023

Lyon, France (Remote)

Captain of Technical Support Team

- Supervised a group of 5 support team members, guided their professional development, conducted training sessions.
- Coordinated closely with Development and Product teams.

Tier 2 Technical Support Engineer

- Performed troubleshooting of a variety of technical issues, including: front-end optimization issues (HTML, CSS, and JavaScript errors, broken layout), back-end issues (PHP and database errors, WordPress settings, server configuration).
- Provided and tested workarounds and solutions, including custom code snippets and plugins.
- Wrote internal and public documentation.

Technical Support Engineer

- Provided technical support to WP Rocket plugin users.
- Adjusted and configured the WP Rocket plugin for specific websites to meet customers' needs.

SKILLS

- PHP & SQL
- JavaScript
- WordPress
- HTML & CSS
- React.js & Next.js
- React Native
- Node.js
- TypeScript

LANGUAGES

- English (C1)
- Russian (C2)
- Finnish (B1)

SOFT SKILLS

- Problem solving
- Analytical thinking
- Attention to detail
- Teamwork
- Communication
- Self-Leadership

CERTIFICATION

🔗 **Responsive Web Design**
freeCodeCamp

🔗 **JavaScript Algorithms and Data Structures**
freeCodeCamp

🔗 **The Ultimate React Course**
Udemy

🔗 **The Web Developer Bootcamp**
Udemy

🔗 **React Native**
Udemy

EDUCATION

M.A. & B.A. in Geography

Regional Studies & International
Tourism Development major